



CERTIFICATE

no. 413/22

ePrivacyseal GmbH
Große Bleichen 21, 20354 Hamburg, Germany

hereby certifies* that

as determined in the certification decision of 13 October 2022

ZTE Corporation

ZTE Corporation - Hi-tech Industrial Park, Nanshan District, Shenzhen, Guangdong Province, China.
Hi-tech South Road, ZTE Building, Postcode: 518057
as a controller in the sense of art. 4(7) GDPR

operates its product or service

„Account“

version 05/05/2022

for use in China and for Chinese users only

as defined in annex 1 and to the exclusion of the processing activities in annex 2 to this certificate

in conformity with the criteria catalogue of ePrivacyseal GmbH, version 3.0 of Mai 2022.

final audit day: 10/10/2022

next planned monitoring by 09/10/2024

period of validity: 10/10/2022 – 09/10/2024

Annex 1 to certificate no. 413/22

Definition of processing activities

As the voucher of ZTE services, the ZTE account provides you with consistent user experience and security authentication when you use services such as ZTE Customer Service, ZTE Subject, App Store, Cloud Service, Mobile Phone Retrieval, ZTE Shopping, ZTE Sports, and Packing. This certification covers the following functions of Account: Registration/Login, Payment, Version Upgrade.

This assessment covers only the use of the product in China and for Chinese users and only assesses whether, in the context of such use, the above evaluation standard would be met if this would apply for China. No assessment of any applicable law in China is made. Any use of the product outside China or within Europe or any use that affects users outside China or in Europe is not the subject of this assessment.

Annex 2 to certificate no. 413/22

Excluded processing activities

The following functions are not within the scope of the evaluation:

- Any other ZTE services or third party services or service providers connected or associated with or using ZTE Account. For example this are services like ZTE Cares, ZTE themes, app stores, NFC access cards, backup assistant cloud services, and mobile phone retrieval by palm butlers and other preset applications associated with ZTE accounts.
- Any data processing of Payment platforms like Alipay or Wepay or platforms that will deal with payment information like bank details and any processing of payment information including bank details.
- Any functions of Account aside of Registration, Login / Payment / Version Upgrade or any data or processing not listed in the functions in this document.
- Any transfer of personal data out of China.
- The usage of personal data by ZTE or any of their affiliates or 3rd parties for purposes like - but not restricted to:
 - * any BI application or AI learning (this includes all activities of the BI or carried out in connection with it)
 - * Analytics and development purposes, including creating aggregated groups based on usage activities
 - * Targeting and directed marketing activities
 - * customer relationship management and customer care
 - * support and communication
 - * conducting customer surveys and customer complaint handling
 - * maintenance, problem diagnosis and fixing
 - * user identification

This includes also any back-end services and processes which relate to the a.m. operations.

- Third-Party apps, that may interact with Account or any other app or service provider providing a service.
- Examination of TOMs of any processor or controller apart from ZTE.